"Complying with the Emergency Medical Treatment and Active Labor Act"

Course Synopsis
Patient complaints has further fueled the government's efforts to ensure that providers are compliant with the EMTALA statute. The OIG continues to attempt to enhance awareness of the statute's requirements and increased referrals of possible violations through State surveys and peer review organization efforts, and feedback from hospital personnel. Providers must take practical steps to avoid violations and to see that patients are appropriately served.

Unfortunately, many "myths" and misconceptions exist. These misconceptions needlessly conflict with a provider's ability to conduct normal financial screening activities while being compliant with EMTALA regulations. This fast-paced training session will dispel the myths and define the steps providers must take to fully comply with the EMTALA statute; and to conduct effective business processes—while delivering high levels of customer service.

Core Curriculum - Your team will...
- Learn the critical aspects of EMTALA
  - Patient dumping
  - Triage and medical screening
  - Stabilizing treatment
  - Transfers
- Discover critical processing "truths" by dispelling common regulation myths
  - Registration
  - Signature protocols
  - Managed care protocols
  - Insurance verification
  - Financial counseling
  - Collection
- Review related provider responsibilities
  - Documentation
  - Confidentiality

Required Learning Time
2 hours

Target Audience
This session should be attended by all of your front-line and leadership staff responsible for access activities. We also encourage you to invite your entire emergency department team.