

GUSTAFSON



ASSOCIATES, INC.

The last revenue cycle consultants you'll ever need.

## "What G+A Client Partners are Saying"

If a hospital or clinic were to call me, I would tell them they do not need to look at any other firm besides G+A. These folks will help you. They are the masters in facilitating change.

- Gary Bien – CEO – PPI – Scottsbluff, NE



*We experienced a significant revenue cycle cultural transition which sparked key financial metrics improvements, a re-engineered billing and collections department, the installation of leading edge technologies, and the growth of our leadership team. G+A breathed new life into our operation. What occurred was nothing short of remarkable.*

- Michael Trainer, CPA – Vice President – Akron Children's Hospital – Akron, OH

*I can't impress upon you enough the kind gift and inspiration your presence and information was for our management team. You're an authentic blessing to all you touch and I pray you continue to spread your valuable message. Patients and staff across the United States and where-ever you speak will benefit from and enjoy the "Bobette Effect"!*

- Joy Beaver, MS, BS, RN – RN Health Education Specialist – St. Luke's – Sioux City, IA

*At last year's ANI – I was the "big winner" of a day of complimentary education with G+A. It was amazing! If you have an education and training need, want to recharge your revenue cycle team, or need consulting of any kind – I would highly recommend the G+A team. They are professional, down to earth, and they understand business office and access operations in the "real world."*

- Linda Sheaffer, CPAM CCAM – Corporate Director, Patient Administrative Services – WellSpan Health



*The G+A team is comprised of all top-notch individuals. They brought a high level of professionalism, accountability and ownership to our engagement with them. They definitely delivered on the performance metrics that we set. They brought a highly organized approach to addressing the improvement opportunities within Blessing's revenue cycle. In addition, they are actually a fun group to work with!*

- Tim Moore, Chief Accounting Officer – Blessing Hospital – Quincy, IL



Thank you for the outstanding 'gift' of this educational session.....and it was truly a gift. You were awesome and this is the first time I have heard our employees come back from a 'compliance session' and rave about how great it was. Thanks so much!!!!!!!

**- Betty McCulley, CHAM – CBO Director/Access – Baptist Health System – Birmingham, AL**

*I enjoyed the activities and it was great to see all the different departments networking together for a common goal. I have never been as excited about compliance as I was during this session. I learned a lot, not only about my organization, but about myself! I applaud Bobette for helping us to bring these issues "to the table" and for also giving us the motivation to address our concerns. Thanks so much.*

**- Teresa Gilbert – Computer Training Specialist – Baptist Health System – Birmingham, AL**

