

What G+A's Student-Learners are Saying

Dear Bobette:

I'm writing to personally thank you for your time, energy and wealth of information – both personally and professionally – and for your enthusiasm, passion and willingness to share it so freely! I had no idea that the 2 days would be so interesting and informative. Being a materials management person grossly narrows my view of the revenue cycle – but now I am informed! I'm jazzed to incorporate what I've learned into what I do. As a patient and consumer of healthcare, I can also intimately see the many complexities providers face in getting things right so the patients and families are not burdened with the finances and paperwork. You helped me see that even more clearly. I also want to thank you for the many quotes you incorporated into your material. Most were not only true about how one should act professionally, but personally as well. I'll also be on the hunt for and make the time to read the books you recommended. Thanks again!

Elizabeth Frost, Senior Project Manager
LaCrescenta, CA

"Just a short note to say THANK YOU for these days of enlightenment!! There are many changes coming our way. The healthcare industry is evolving, and we are in the center of the force. These classes gave us the knowledge to enhance our business practices. In the end, we will all make a difference."

*-Member of the Alexian Brothers Medical Center Registration Team
Elk Grove Village, IL*

I can't impress upon you enough the kind gift and inspiration your presence and information was for our management team. You're an authentic blessing to all you touch and I pray you continue to spread your valuable message. Patients and staff across the United States and where-ever you speak will benefit from and enjoy the "Bobette Effect"!

*-Joy Beaver, MS, BS, RN – RN Health Education Specialist,
St. Luke's – Sioux City, IA*

At last year's ANI – I was the "big winner" of a day of complimentary education with G+A. It was amazing! If you have an education and training need, want to recharge your revenue cycle team, or need consulting of any kind – I would highly recommend the G+A team. They are professional, down to earth, and they understand business office and access operations in the "real world."

*-Linda Sheaffer, CPAM CCAM – Corporate Director, Patient Administrative Services,
WellSpan Health.*

Anonymous Testimonials

"This was the best session I have ever attended - any topic, any industry, any conference."

-HFMA ANI

"This was one of the best CPE courses I've taken in my 15 years in healthcare. Bobette was a very engaging, humorous and insightful instructor. Her high level of energy definitely roused interest and involvement by class participants."

-National HFMA Cluster

"Tamie was knowledgeable and covered a LOT of information in a VERY short time! This really helped me understand the importance of my job as a registrar."

-Oklahoma Hospital Association Frontline Staff Seminar

"This would be an excellent program for our entire management team. The information and case study was good and applicable to what we need to do."

-Western New York HFMA Chapter Institute